

Status:	Closed	Start date:	12/29/2025
Priority:	Normal	Due date:	12/29/2025
Assignee:	Milos Mravik	% Done:	100%
Category:	Programerski deo – Glavni i odgovorni – DS – Decembar	Estimated time:	22.00 hours
Target version:	Verzija 1.0.0	Spent time:	1.00 hour
Description Tiketni sistemi mogu da usporavaju rad i funkcionalnost čitave kompanije ukoliko nisu pravilno implementirani ili ako se koriste bez jasno definisanih pravila. Previše komplikovan proces prijave tiketa, loša kategorizacija i nedovoljna obučenost zaposlenih mogu dovesti do zastoja i kašnjenja u rešavanju zahteva. Ovaj problem bih rešio pojednostavljivanjem procedura, jasnim definisanjem prioriteta, automatizacijom ponavljajućih zadataka i redovnom obukom zaposlenih kako bi tiketni sistem povećao efikasnost, a ne usporio rad kompanije.			
Subtasks: Functionality # 4345: Ovo je potproblem problema-Decembar 2025			
			Closed

History

#1 - 12/29/2025 10:38 AM - Sena Aljidini

- % Done changed from 0 to 10
- Estimated time changed from 0.50 h to 1.00 h

#2 - 12/29/2025 10:38 AM - Sena Aljidini

- % Done changed from 10 to 30
- Estimated time changed from 1.00 h to 2.00 h

#3 - 12/29/2025 10:39 AM - Sena Aljidini

- % Done changed from 30 to 50
- Estimated time changed from 2.00 h to 5.00 h

#4 - 12/29/2025 10:39 AM - Sena Aljidini

- % Done changed from 50 to 80
- Estimated time changed from 5.00 h to 10.00 h

#5 - 12/29/2025 10:39 AM - Sena Aljidini

- % Done changed from 80 to 90
- Estimated time changed from 10.00 h to 14.00 h

#6 - 12/29/2025 10:39 AM - Sena Aljidini

- % Done changed from 90 to 100
- Estimated time changed from 14.00 h to 22.00 h

#7 - 12/29/2025 10:48 AM - Sena Aljidini

- Status changed from New to Closed