

Digitalne strategije - vezba - Issue #4301

Današnji datum – Elektronsko poslovanje – broj indeksa

12/27/2025 02:08 PM - Sena Aljidini

Status:	Closed	Start date:	12/27/2025
Priority:	Low	Due date:	07/23/2026
Assignee:	Amar Musli	% Done:	100%
Category:	Menadžerski deo – Glavni i odgovorni – EP – 2022	Estimated time:	11.00 hours
Target version:	Verzija 1.0.0	Spent time:	11.00 hours
Description Tiketni sistemi mogu usporiti rad kompanije ukoliko nisu pravilno podešeni ili ako se koriste bez jasno definisanih procedura. Previše komplikovana pravila, loša kategorizacija tiketa i nedovoljna obučenost zaposlenih mogu dovesti do zastoja u radu. Ovaj problem bih rešio pravilnim podešavanjem sistema, jasnim definisanjem prioriteta, automatizacijom procesa i redovnom obukom zaposlenih, kako bi tiketni sistem unapredio, a ne usporio rad kompanije.			

History

#1 - 12/27/2025 02:09 PM - Sena Aljidini

- % Done changed from 0 to 20
- Estimated time changed from 3.00 h to 2.00 h

#2 - 12/27/2025 02:11 PM - Sena Aljidini

- % Done changed from 20 to 30

#3 - 12/27/2025 02:12 PM - Sena Aljidini

- Estimated time changed from 2.00 h to 3.00 h

#4 - 12/27/2025 02:12 PM - Sena Aljidini

- % Done changed from 30 to 60
- Estimated time changed from 3.00 h to 5.00 h

#5 - 12/27/2025 02:12 PM - Sena Aljidini

- % Done changed from 60 to 90
- Estimated time changed from 5.00 h to 9.00 h

#6 - 12/27/2025 02:13 PM - Sena Aljidini

- % Done changed from 90 to 100
- Estimated time changed from 9.00 h to 11.00 h

#7 - 12/27/2025 02:18 PM - Sena Aljidini

- Status changed from New to Closed